

# REO Rafting & Yoga Resort

## Cancellation Policy 2021

### Reservations & Deposits:

- All promotional sale rates require full payment by the dates specified.
- A 15% deposit is required to make a reservation.
- Balances will now be automatically collected 15 days prior to date of trip booked.
- Upon payment/deposit you are agreeing to all terms, conditions & policies.

### Date Changes & Transfers:

- Date changes in calendar year permitted (no fees).
- Transfer your booking to another person for same trip date (no fees).

### Cancellation Policies:

- Cancellations due to Covid-19 will not be accepted more than 30 days in advance.
- Cancel 15 or more days prior to trip: 100% credit voucher for deposits made, no refunds
  - Deposits made before October 1, 2020: Credit vouchers valid until August 1st, 2022
  - Deposits made after October 1, 2020: Credit vouchers valid until August 1st, 2023
- Cancel less than 15 days: no credit voucher for deposits made, no refunds

**\*We reserve the right to modify these terms in the event of emergencies or other event**